

FEATURE COMPARISON

This document outlines the feature differences between Signature product 'Join@Home and Gladstone Go'

Comparison

Feature	J@H	Go	Roadmap
Select preferred login method	✓	⊗	
Set number of allowed login attempts	✓	⊗	
GladstoneGo only supports email address and secure password as login method. This is in line with updated security protocols across the SaaS platform. There is currently no max login attempts limit.			
Site finder which helps consumer locate centres near them	⊗	✓	
Provides information on the sites facilities and amenities	⊗	✓	
Option to integrate with maps to show the consumer the exact location of the site	⊗	✓	
Browse memberships without providing any personal information	⊗	✓	
Categorise memberships in a flexible way, helping to guide consumers to appropriate memberships	⊗	✓	
Purchase the following types of membership			
o DD memberships	✓	✓	
o Fixed term memberships (Annual, 1 month, 3 months)	✓	✓	
o Usage passes (e.g. 8 swims)	✓	✓	
o RCP memberships	✓	✓	
o SEPA memberships	⊗	⊗	
o Memberships that end on a fixed date (Term-time memberships)	✓	⊗	
o Bolt-on memberships	✓	⊗	
Membership pre-sales			
o Delay the start date of a specific membership	✓	✓	
o Global setting to control the start date of all membership at a specific site	⊗	✓	
o Display information about site opening date during member sign up flow	⊗	✓	
Sign-up multiple members in one sign up journey (primary pays)	⊗	✓	
A parent/guardian and junior joining flow to enable parent/guardian to control junior online booking access	⊗	✓	
Configure online discounts for memberships which display to the end user to encourage them to purchase	✓	⊗	Promotion code work still in BETA. Improved configuration due H2 2024
Promotion codes which trigger a discount	✓	✓	

Renewals (i.e. waive one-off fees for re-joiners)	✓	⊗	
Configurable form for member sign-up	✓	✓	
Option to vary the custom fields (user-fields) displayed in the member sign-up form depending on membership being purchased	⊗	✓	
Links to terms & conditions, privacy policy and health commitment statement for the user to agree	✓	✓	
Easy to read payment summary	⊗	✓	
New members will be able to download and view Direct Debit mandate	✓	✓	
Consumer pays upfront fees via card	✓	✓	
GladstoneGo is limited to GladstonePay as the only supported payment option			
Email confirmations for membership purchase	✓	✓	
Easy access to restyle/change membership purchase emails	⊗	✓	
Vary the confirmation emails depending on membership purchased	⊗	⊗	
Clear down processes to remove unpaid memberships from abandoned baskets after a specified period	✓	✓	
Ability to brand the product with headers and footers	✓	✓	
Available in Welsh	✓	✓	
Option to change any text in the site to accommodate translations/tone of voice preferences	⊗	✓	
Single Sign-On			
Support for deep links to specific membership types	✓	✓	
Deep link to memberships with single sign on token	✓	⊗	
Whilst deep linking to specific membership types is available, there is no SSO functionality linked to this. Any deep linking will land the prospective member either on the membership selection page or the payment breakdown page. They would then either login or create a new account as a brand-new member.			
My Account section with the following features			
○ Update personal details	✓	✓	
○ Update marketing preferences	✓	✓	
Opt into a specific campaign during sign up	✓	✓	
Marketing opt-in works differently in Go – the user is not presented with multiple campaign options on sign up. They are presented with an option to opt-in to marketing with text defined by the operator. The operator can choose the campaign(s), if any, that the member is opted-in to if the member consents during sign up. Subsequently the member can opt-in/out through their Account after logging in.			

Add a correspondence to a members account when they purchase certain subscriptions	✓	⊗	
Allocate a specific status to a member when they purchase specific subscriptions	✓	✓	

Our roadmap and feature enhancements are in continuous development, this list is correct at time of issue (December 2024), contact your Sales Manager for latest updates.