FEATURE COMPARISON

This document outlines the feature differences between Signature product 'Connect and Gladstone Go'

Gladstone

Comparison

Feature	Connect	Go	Roadmap
Select preferred login method	✓	⊗	
Determine number of allowed login attempts	✓	⊗	
GladstoneGo only supports email address and secure password as login method. This is in line with updated security protocols across the SaaS platform. There is currently no max login attempts limit.			
Browse activities/classes/timetable before logging in	⊗	✓	
Non-members can set up a 'guest' account as they make their first booking without being directed off to a different site to 'register'	⊗	✓	
Member pricing displayed to all logged in members	✓	✓	
Support for Dishonour	✓	✓	
Support for Infringement Pricing	✓	⊗	
GladstoneGo doesn't support infringement pricing - there are no plans to introduce this feature as it is too confusing to the end user to explain why the price varies from one day to the next.			
Ability to prevent members with selected statuses from making bookings	✓	✓	
Ability to limit activities by gender	✓	⊗	
Ability to support peak/off-peak pricing (done via Infringement in Connect)	✓	⊗	
Prevent members whose web account has been locked from booking	✓	✓	
Ability to restrict members from booking unless they have a specific membership	✓	⊗	
GladstoneGo does not do an entry point check. This is because the configuration for entry point checks was designed to support physical access control and it is confusing to new customers to understand the concept on a 'web' entry point. Product understand that this is causing issues and is looking to see what additional configuration can be added to the roadmap to support in adding some level of restriction on who is allowed to make bookings.			
Ability to make the following types of booking			
o Standard Activity	✓	✓	
o Standard Class	✓	✓	
o Party Activity	✓	✓	
o Party Class	✓	✓	
o Density Bookings	✓	⊗	

o Hosted Reservations	⊗	⊗	
o Plus2 Courses	✓	⊗	
o Learn2 Courses	⊗	⊗	
Book, manage and make payment on behalf of linked members	✓	✓	
Ability for member to add themselves to waiting list if class is full	✓	✓	
Ability to pay for multiple bookings in one transaction	✓	✓	
GladstoneGo is currently limited to GladstonePay as the only supported payment option			
Pay for your booking with cashless	✓	⊗	
There are currently no plans to put cashless on the roadmap. Gladstone's historic cashless solution allows consumers to open a credit account with the leisure operator. This is no longer common practice in any other industry and comes with financial risk to the operator. Consumers expectations have shifted and 'cashless' often means the ability to pay on card, via their phone etc.			
Pay for your booking with loyalty points	✓	⊗	
Gladstone's loyalty scheme is no longer in line with what other industries are offering in terms of loyalty. If you look at other loyalty cards in retail the recent market trend has been to offer fewer money off incentives and focus on other benefits such as a 'free cup of coffee'. Gladstone are evaluating potential partners in this space.			
Pay for your booking with a usage subscription	✓	✓	
Make payment in advance for a booking or membership that has a future sales due date	✓	⊗	
Email confirmations for bookings	✓	✓	
Easy access to restyle/change booking confirmation emails	⊗	✓	
Clear down processes to remove unpaid bookings from abandoned baskets after a specified period	✓	✓	
Ability to brand the product with headers and footers	✓	✓	
Available in Welsh	✓	✓	

Our roadmap and feature enhancements are in continuous development, this list is correct at time of issue (December 2024), contact your Sales Manager for latest updates.